







2023 IN NUMBERS



6,735
Hospice Patients



Palliative Patients
Served



Pediatric Patients



3,084
Adults Received
Grief Support



659
Active
Volunteers



MISSION

Provide Patients and Their
Families with Advanced Illness
Care of the Highest Quality

VISION

Be the Best Provider of Advanced
Illness Care and the Best Place to
Work in Healthcare

VALUES

Put Patients and Families First
 Always Do the Right Thing
 Respect Everyone

CARING FOR ALL

As the Greater Washington region's largest nonprofit hospice and advanced illness care provider, no one is turned away due to an inability to pay for services.

Capital Caring Health also does not exclude individuals or treat them differently for any reason, including but not limited to sexual orientation, gender identity, gender expression, religion, diagnosis or medical condition, veteran status, ancestry, marital status, occupation, pregnancy, citizenship, political affiliation or source of payment. Capital Caring Health respects the beliefs of our patients and their families, and does not impose any belief system on others.



President Jimmy Carter's FINAL GIFT

On February 18, 2023, President
Jimmy Carter entered hospice care at
the age of 98. By choosing hospice
in his final chapter, he is helping to
destigmatize and raise awareness
of end-of-life care.

His leadership and courage highlights important visibility for the peace and comfort that hospice care can provide.

President Carter's final gift is not just a personal choice; it is a lasting legacy, inspiring others to seek the support they need and delivering a powerful message that hospice care is a compassionate and dignified path.



A Letter from Our MANAGING DIRECTOR



Dear Friends, Volunteers, Supporters, and Community Partners,

As I reflect on my first year as Managing Director for Capital Caring Health, this past year has been one of the most important in our organizational history as it was a time of pivotal change and focus to ensure our sustainability for generations to come.

Our mission, vision, and core values are our guiding force, centering us on our historical legacy of care for the Greater Washington region and propelling us into the future as we implement best practices and new ideas. Our incredible team members and extraordinary volunteers have gone above and beyond in this effort. At every step along the way, they have demonstrated our commitment to quality and the patients, caregivers, and families we serve.

I am proud to say that Capital Caring Health is stronger than ever as a result of these efforts. Thanks to the generous support of the community and our dedicated supporters, 2023 was one of our best years in recent memory. We celebrated the first anniversary of The Washington Home Capital Caring Health Inpatient Center in Washington, D.C., we held our first in-person Gala in years, we strengthened our connection to local communities and governments with a focus on hospice education, we

witnessed our largest holiday volunteer effort to date, and most importantly provided compassionate care to thousands of patients and families in their time of need.

Looking forward, I am excited about the future ahead. Thanks to leaders like President Jimmy Carter, the stigma around hospice is fading and families are becoming more open to the amazing benefits that hospice care provides. Capital Caring Health is building on this momentum to help reach families earlier and provide critical education about our services.

Our 2023-2024 Annual Report highlights the many accomplishments and important impact of our collective work in providing the highest quality advanced illness care to patients and families. As you will see in our interview with Mike Milken, Chairman of the Milken Institute, we are also celebrating innovations in treatments and the future of advanced illness care to improve the lives of Americans. I know, with your continued support and partnership, our future is assured and our care for patients and their families will remain second to none.

Best Wishes,

Kimberly Grove
Managing Director
Capital Caring Health

CHAMPION OF CARE

a conversation with Mike Milken.



Mike also chairs FasterCures, accelerating progress against all lifethreatening diseases, as well as the Prostate Cancer Foundation, the world's largest private funder of prostate cancer research. He is a co-founder of the Melanoma Research Alliance and the Milken Institute School of Public Health at George Washington University offers 30 degree options. His latest book, Faster Cures: Accelerating the Future of Health, chronicles his personal journey and progress in medical research and public health over the past half-century. More information can be found at mikemilken.com.

Steve Cone, Capital Caring Health's Chief of Communications, Marketing, and Philanthropy, was honored to speak with Mike Milken, Chairman of the Milken Institute.



Steve: We are very pleased to present you with our Champion of Care Award for your many years of philanthropic support for cancer and other serious diseases. Can you talk about the progress you've seen on outcomes over the years, and what you see ahead?

Mike: I'm very optimistic about what's going on in medical research today. I've now been working in the field of cancer for more than 50 years. We discovered there were three reasons generally why a person got cancer. One, your immune system was weakened, you got sick and it didn't have the strength to fight off carcinogens or mutations. Two, your immune system didn't recognize your cancer, it was disguised. Three, your immune system was actually turned off. Jim Allison won the Nobel Prize about 20 years after we began funding him because he found a way to target the switch that was turning off your immune system. The minute you turn your immune system back on it is most effective in fighting cancer, with melanoma being number one.

As we're sitting here, there are now hundreds of thousands of cancer patients living normal lives today. I'd say there are 15 to 16 million people today in remission just in America.

However, we don't have the complete answer for everyone. So you now think at the end of your life, are you going to be treated with respect? Are people going to care for you? Are you going to go into the hospital and they tell you your mother is dying, but you have to leave by 7 or 8 o'clock because visitors aren't allowed to stay with them? You have to call in the morning. My mother passed away last year at 99, and we thought about how those final years are spent with loved ones. In our case, did our grandchildren get to spend enough time that they'll remember their greatgrandmother, or not. Hospice has played a very important role with my family, and many other families as well.

Steve: The vast majority of families choose to have hospice care provided at home or wherever the patient resides. However, some patients require a higher level of care which is why we operate two hospice inpatient centers in the D.C. Metro area.

We are focused on supporting The Washington Home Capital Caring Health Inpatient Center, our hospice unit located at Sibley Memorial Hospital in Northwest D.C. There are no limits on visiting hours. Family members and friends can come and go at any time, day or night, 24/7. They can even stay overnight with the patient. There are very few of these inpatient centers in operation because insurance does not fully cover the cost.

The Washington Home Foundation helped us with a substantial grant to build out our Sibley inpatient center several years ago. It has now been in operation for over two years since February 2022.

The Washington Home is now offering a \$150,000 challenge grant, hoping that others will join in to support this worthy cause.

Mike: Many people think hospice is just for the patient, but it's for the family too. I know when my father was dying of melanoma, it was wearing down my mother. We often overlook the collateral damage to a family or organization caused by a serious, life-threatening disease. I believe hospice not only provides care to the patient, but also supports the entire family so that there is some normalcy in their life. That is why I am happy to match the \$150,000 challenge gift, because I have personally seen the vital role that hospice plays in the community.

Steve: Wow, that's fantastic. Mike, that's very generous of you.

Mike: I am just so impressed with the work you do. I think about the peace you've provided, not just for patients but also for their family members knowing that they're in a place that is safe for them. We thank you and your organization for what you do, and for your commitment to giving people dignity in their lives.

Steve: On behalf of all the employees, volunteers, and supporters of Capital Caring Health, thank you very much for your generous offering. It will go to great use. Our mission is to keep these inpatient centers running to continue providing care for patients and their families. With the support of people like you, I am confident that will happen.

> Want to see more? Scan the QR code to watch the whole conversation with Mike Milken.



2023-2024 ANNUAL REPORT 2023-2024 ANNUAL REPORT

FULFILLING OUR MISSION:

Compassionate Care

HOSPICE

Life is precious, and every moment counts. Capital Caring Health provides compassionate care for patients and families facing a life-limiting illness. Our focus on quality of life and dignity helps each patient spend their time with people they love.

The following is an excerpt from a heartwarming letter we received from a family member after their loved one was under our care:

H = helping hand is what you do when someone is at the end of their life O = organized to encompass or reach every member of the family S = sympathetic and supportive of family worries or concerns P = prepared to gently but firmly attend to the patient's needs I = individual progress is studied and assessed I = concentration on the care and comfort of the patient I = ease the burden of the loved ones left behind





"God bless each one of you who made the departure of my beloved husband from this earth in dignity and peace. You gave me hope and kept me calm when I was scared and felt alone."

- A Grateful Wife

4/9,40/ DAYS OF HOSPICE CARE PROVIDED IN 2023

GRIEF SUPPORT & COUNSELING

It's not easy coping with illness and loss. *Grief Support Services* are available to anyone in the community who has experienced the death of a loved one. Thanks to the generosity of donors and community partners, bereavement support is available free of charge for everyone in need.

You are never alone; call us anytime at 844-4-GRIEVE (844-447-4383).

1,562 CLIENTS ATTENDED GRIEF SUPPORT GROUPS





"I continue to be amazed and grateful for Capital Caring Health and all your counselors. What a gift you give the grieving community!"

- A Grateful Family



CELEBRATING ONE YEAR OF CARE

The Washington Home Capital Caring Health Inpatient Center on the Sibley Memorial Hospital campus marked its one-year anniversary. To commemorate this milestone, employees gathered to share gratitude and recognize a meaningful first year of caring for the community.

Thanks to significant funding from The Washington Home Foundation, Capital Caring Health continues to provide the only inpatient hospice care center in Washington, D.C.

CAPITAL CARING KIDS

Capital Caring Kids specializes in pediatric hospice, palliative care, and grief support for families with children facing life-limiting medical conditions. The program offers compassionate care, guidance, and comfort during some of life's most challenging moments.



"Thank you so much. You are very special people to help others in this way. We are forever grateful for your advice and immediate help during our son's last weeks and days."

- A Grateful Family

109 PEDIATRIC HOSPICE PATIENTS SERVED IN 2023







PALLIATIVE CARE

Capital Caring Health aims to enhance each patient's quality of life. Palliative care is a specialized form of medical care for individuals living with serious illness, including symptom relief, pain management, education, and comfort for patients and their families. Care plans are personalized to reflect the goals, values, needs, and wishes of each patient and family.

95/ PALLIATIVE PATIENTS SERVED IN 2023

"I cannot find the words to express my gratitude. Every recommendation you have done makes my life so much better."

- A Grateful Patient

2023 INAUGURAL SPRING GALA

The annual Gala is Capital Caring Health's signature fundraising event convening hundreds of community partners, business leaders, and healthcare champions from across the region.

This year, **Mr. Anthony Welters**, Founder, Chairman and CEO of CINQCARE and Member of the Board of Directors for The Carlyle Group, and **Rev. Dr. Tyrone Pitts**, General Secretary Emeritus for the Progressive National Baptist Convention, were honored for their work to improve access to healthcare in underserved communities.

Dr. John Whyte, physician, author, and Chief Medical Officer of WebMD, and **Ms. Alisa Valudes Whyte**, Senior Partner and CEO of Merritt Group, received the Champion Award for their support and leadership as Gala Chairs during the pandemic.





REALIZING OUR VISION:Community Support

HONORING VETERANS

It is Capital Caring Health's privilege to care for and recognize the bravery and sacrifices of the incredible men and women who have





"I want to extend my appreciation for the great work of Capital Caring Health, and remind you that it truly makes a difference."

- A Grateful Daughter

served our country. From evening tuck-in calls and assistance for caregivers, to in-person recognition ceremonies, our staff and Battle Buddy volunteers help offer support to each Veteran patient and family.



LEGISLATIVE BREAKFAST

Capital Caring Health engaged with Virginia State Delegates and their staff at the Adler Center for Caring on the Van Metre Campus for an engaging discussion on *Aging in Virginia: Hospice and Critical Illness*.

The event helped inform key stakeholders about critical safety net programs and services that support the Virginia community.

POINT OF HOPE CAMP

Capital Caring Health's annual camp provides comprehensive support to children and families navigating their individual grief journeys.

Point of Hope Camp welcomes children up to 18 and their families, helping them to create new traditions for keeping loved ones present in their hearts and memories after a loss.

This year's theme, **Seasons of Change**, symbolically represented the five stages of grief as explored through each season. For example, the Winter activity included creating a custom snow globe with a picture of their loved one inside, followed by an inclusive exploration of feelings.

The Autumn activity included reading "The Fall of Freddie the Leaf," a gentle discussion of life and death using leaves as symbols of embracing life fully and accepting mortality with grace.







A SPECIAL EVENING AT RDV VINEYARDS

Capital Caring Health celebrated our **46th Anniversary** in style with a meaningful event at RdV Vineyards. Event proceeds supported our mission to provide compassionate hospice care and grief support at no cost to families in need.







CHILDREN'S CELEBRATION OF LIFE

In partnership with referring palliative and hospital care teams, this annual event honored the lives of children who have not been able to fulfill their dream of living beyond childhood. The service included a candle lighting ceremony, sharing of memories, and a memorial walk to the water, where families floated fresh rose petals in memory of their loved ones.

LEGACY OF LIGHT

Capital Caring Kids offered holiday bereavement support during the first annual Legacy of Light event. Together, families honored loved ones and found solace in sharing new seasonal traditions.





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SENATE HEALTH WELLNESS FAIR

Capital Caring Health participated in a two-day Senate Health Wellness Fair at the Hart Senate Office Building. It was an honor to serve on this national platform, engaging with more than 1,800 attendees, including U.S. Senators and their staff.

We were pleased to be included alongside other organizations that provide essential services across the Mid-Atlantic region. This event allowed us to raise awareness of our service lines and programs while engaging key constituents on how to increase access to care in underserved communities.

HOSPICE CUP

The annual Hospice Cup sailing regatta returned to the Chesapeake Bay to raise awareness and funds for charitable hospice care and grief support across the region.

This year saw an excellent turnout with an increase in sponsors, racers, and attendees, helping to raise vital funds to support families in need of care.







LIVING OUR VALUES:

Heartfelt Service

ROBOTIC COMPANION PETS

Capital Caring Health continues to share how robotic companion pets can often provide joy, comfort, and interactive companionship to patients with advanced illness, and peace of mind to their families.





(Left) Volunteer Laurie and Chief of Communications, Marketing, and Philanthropy Steve Cone spoke at the World Bank's Community Connections Campaign about Capital Caring Health's service lines, the Robotic Companion Pet Program, and how to support our charitable mission.

CARING BEARS

Thanks to dedicated volunteers, we provide hand-crafted memory bears to comfort many of our families after the loss of a loved one.



Caring Bear Crafter Gail created these beautiful bears from a loved one's favorite shirts, offering comfort to the family as they grieved his loss. Two things he cherished the most were his flannel shirts and his grandchildren.

VOLUNTEERS

Capital Caring Health's volunteers create heartwarming memories with patients every single day. Whether they are celebrating milestones, delivering groceries, sitting vigil, or offering companionship, volunteers are a vital part of the compassionate care we provide.

Join us today at www.capitalcaring.org/volunteer.

26,439 VOLUNTEER HOURS SERVED



Thanks to Van Metre Homes for their generous donation of Thanksgiving meals for our Adler Center patients and families in Loudoun and Fairfax counties. Your kindness truly made a difference.



Volunteers Jalilia and Rachel brought joy to a patient who had played piano in the Sibley lobby for over 30 years.



Therapy dog Truffles, and his owner Jan, were welcomed onto our volunteer team.



Volunteers celebrated a dear patient's 102nd birthday with cake, gifts, and special live music by Nicole.



Battle Buddy volunteer John expressed his gratitude for a patient's Navy service, exchanged military stories, and presented meaningful Veteran appreciation gifts.



Thank you to our donors and volunteer Elf Squad for spreading much holiday cheer this season with more than 550 gifts for our pediatric hospice and palliative care patients and their families. Each package was delivered in handmade santa sacks created by our Caring Bear Sewing Team.

WAYS TO Give



Donate by Mail:

Capital Caring Health Attn: Philanthropy -**Annual Report** 3180 Fairview Park Drive Suite 500 Falls Church, VA 22042



Give Online:

Scan the QR code above or visit the link below to give securely online: www.capitalcaring.org/ AnnualReport.



Create a Tribute:

Your donation will help other families to receive charitable hospice care. Make a memorial gift or create a free online tribute for your loved one at www.tributelights. capitalcaring.org.



Visit our Thrift Store:

Help support our mission by 22044.



donating items or shopping at the Capital Caring Health Thrift Store at 6172 Arlington Blvd, Falls Church, VA



Leave a Planned Gift:

Create a meaningful legacy and join our Heritage Society by including a planned gift in your estate plan. Learn more: www.capitalcaring.org/ planned-giving.



Thank You

A heartfelt thank you to 2023 donors for your support. By giving to Capital Caring Health, you make a tremendous difference in the lives of patients and families across the Greater Washington region.

If we have inadvertently omitted your name, please contact 703-538-2077 or email stewardship@capitalcaring.org.

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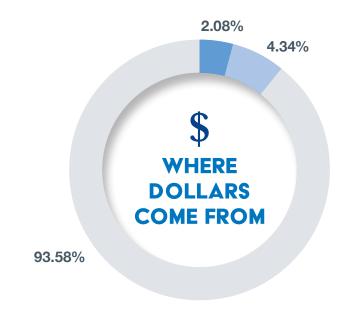


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18.60%

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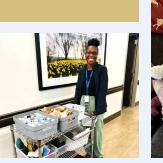














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